



AIR NEW ZEALAND
NATIONAL CARGO

pet travel within New Zealand

From Kaitia to Invercargill
No passport required



Information for shipment of domestic pets



For transportation within New Zealand domestic pets may travel on Air New Zealand flights, provided the following container criteria are met.

Kennel/Cage Container Requirements

The correct size of a container is essential. It must protect the animal during transport, be secure and have sufficient ventilation. If you do not meet the following requirements, Air New Zealand National Cargo may refuse travel for your pet.

- The container must be large enough for the pet to stand up, turn around and lie down in a natural manner. Your pet will be in the container for some time, therefore, it should be as comfortable as possible.
- The container must be strong enough to protect the pet during transport, be secure enough to contain it and have sufficient ventilation.
- The door must be secured in such a manner that it will not open accidentally or your pet cannot open it during handling and transport.
- Your pet's nose and paws should not be able to fit through any ventilation opening or door mesh.
- The container should be constructed out of rigid plastic, wood, or a material of comparable strength. Fibreboard or wire mesh containers are not suitable for air transportation.



For plastic containers the following requirements must be met:

Cage latching mechanisms

The fasteners between the top and bottom halves of rigid plastic cages must either be the bolt-tighten type or another variety that has a two-step method (such as a screw and dial) to ensure that the latching mechanism is secure.

If the rigid plastic cage has latches between the top and bottom halves it will not be accepted unless there are bolts/screws added in each corner and at least one down each side of the cage. If your cage is longer than 60cms there must be a minimum of two bolts down each side.

Restraint straps or strapping on a cage is not an acceptable means of securing the cage and will not be accepted by the airline.

Door locking mechanisms

For rigid plastic cages, the door hinge and locking pins must engage the container by at least 1.6cm beyond the horizontal extrusions above and below the door opening where the locking pins are fitted.



Within 3cm of the door, either a bolt/screw or cable tie must be applied to ensure the robustness of the door.

The cage doors are to be strengthened by attaching cable ties to all four corners of the door to the cage to prevent the door from being prised open by the animal.

Doors that have a 'twist clip' around the locking pins are not permitted for travel on Air New Zealand.

Cable Ties

Applying cable ties through ventilation holes is not permitted under the IATA Live Animals Regulations as there must be no surface or edge at which pets can gnaw or scratch.

Cable ties must not be cut short once applied. Cutting cable ties results in a sharp stub which could potentially injure you or the animal.



Popup Hatches in cages

Cages with a popup hatch in the top of the cage will not be accepted for travel on Air New Zealand.

For unaccompanied pet travel cages can be hired from Air New Zealand National Cargo.

Other Requirements

- Puppies & kittens under 8 weeks of age will not be accepted for transport.
- A maximum of 2 adult animals of comparable size up to 14kg each that are used to cohabitation may be shipped in the same container.
- Animals over 14kg must travel individually.
- Animals over 8 weeks and up to 6 months old from the same litter, up to a maximum quantity of 3, may be shipped in the same container.
- No animals are permitted to travel within the passenger cabin in shipping containers or otherwise (excluding seeing eye dogs).



Unaccompanied pets will board the aircraft via the Air New Zealand National Cargo facility. This may be located in a separate building from the passenger airport check-in. Please confirm when the booking is made. Keep your animal as calm as possible prior to the flight. For dogs, a nice walk or play time session a few hours before your pet is delivered to the Cargo facility is a good idea.

Aircraft to some provincial locations have restricted access to the area where the animals are carried.

If you are sending a larger breed of dog, please contact National Cargo to ensure the cage will fit on the aircraft.

All pet travel must be pre-arranged. Cats and dogs as checked baggage phone **0800 737 000**.

Unaccompanied cats and dogs plus any other type of animal phone Air New Zealand National Cargo **0800 737 737**.

For more information on international standards for pet shipping view www.iata.org/ps/publications/Pages/live-animals.aspx

For pet travel internationally view www.airnewzealand.co.nz/international-cargo-pet-services