



**AIR NEW ZEALAND
NATIONAL CARGO**

PET TRANSPORTATION WITHIN NEW ZEALAND

Thank you for choosing to fly your pets/livestock with Air New Zealand.

Please note that the following conditions and limitations of liability apply to pet/livestock transportation within New Zealand.

LIMITATION OF LIABILITY

Under the Carriage of Goods Act 1979, the Carrier's liability for pet/livestock transportation within New Zealand is limited to a maximum of \$1,500 for each transportation unit. Additional cover is not able to be purchased from the Carrier.

The Customer's rights to compensation from the Carrier are also governed by the Carriage of Goods Act 1979 and Air New Zealand's Conditions of Carriage.

The Carrier has no liability to the Customer (other than as set out in the Carriage of Goods Act 1979 and/or Air New Zealand's Conditions of Carriage) for any loss or damage suffered by the Customer or any other person as a result of the transportation services or any failure, default, delay or omission in providing the transportation services including but not limited to

1. Lack of availability of cargo capacity for the carriage of pets/livestock due to heavy passenger, baggage and/or cargo loadings;
2. Aircraft delay, rerouting or cancellation due to weather conditions or technical issues;
3. Cargo incompatibility – i.e. foodstuffs/live chicks cannot travel with pets/livestock;
4. In circumstances where transportation requires the pets/livestock to connect to a second service and for any reason the pets/livestock are required to be held in transit to meet a later connection.

In no event shall the Carrier have any liability to the Customer or any other person for any indirect or consequential loss or damage or for any loss of profit (or any other form of economic loss) arising in connection with performance or non-performance of the transportation services.

I have read and understood the conditions and limitations of liability set out above
Signed

PRINT NAME

SIGNATURE

DATE